

Casselodge is our private home, and we ask that guests respectfully treat it as such. Casselodge is available exclusively to guests who have reserved a room and is not open to the public. We ask that guests not invite outsiders to Casselodge who do not have a reservation. Below is additional information to assist you, along with some common house rules.

PLEASE NOTE: We reserve the right to terminate a reservation for guests who do not abide by our policies.

Access to Casselodge	 Casselodge is our private home available exclusively to registered guests and not open to the public. In addition to your own guest room, you are welcome to enter all of the common areas of the house. On the main floor, you can access the dining room, living room, and powder room. On the lower level, you may access the kitchenette, the main recreation room area through the hallway to the relaxation room. We ask that you respect everyone's privacy by refraining from entering any other guest rooms or any area where a 'private" sign appears (most likely on a closed door).
Activities and Services	 The following services/activities are available: Sauna Various swings, chairs, bistro tables, gazebos and hamacs Walking path in our forest Canoe, 2 kayaks and life preservers, bicycles, snow shoes are all available upon request/reservation Indoor and outdoor games We are in close proximity to Larose Forest where you can enjoy long walks, snow shoeing, cross country skiing Click on "Attractions" on our website to see what is available in our area.
BBQ & eat-in facilities	 A charcoal BBQ is located at the outdoor campfire. For insurance purposes, the kitchen on the main level is not available to guests. However, guests can access the kitchenette on the lower level which is equipped with dishes, utensils, a full size refrigerator, microwave oven, Nespreso Coffee Machine, kettle, and toaster. Guests can utilize any of the outdoor areas to have their picnic, and are asked to clean up and leave things as they found them. In case of inclement weather, guests may also use outside or lower level table (seats 4) for their meals.
Camp Fire	 Campfires are allowed as long as the fire does not exceed the by-law requirement, which is 3 feet in height. A wood pile is provided at the campfire, along with matches and blankets which are in the storage bench next to the campfire.
Check-in / Check- out times	 Check-in is anytime between 4-8 pm (16:00 to 20:00) by appointment only. Please confirm your time of arrival at least 24 hrs in advance so that we are there to greet you. Check-out is any time prior to 11:00 am. Additional fees will apply if you would like to check-in earlier or check-out later.

Children	 Children over 10 yrs of age are most welcome. Children must be supervised at all times especially in areas that can be dangerous. Be especially vigilant around animals, close to the river and pond areas, near farm equipment, near a campfire or any other area you feel may be a danger to your child.
Damages/Repairs	 If you find something missing, damaged or not working, or if you lose, break, stain or spill something, please let us know. For severe damages or loss of items, a fee may apply.
Fireplace/ Fire extinguishers / Smoking/Smoke Alarms/Carbon Monoxide Detectors	 For your safety, the house is equipped with: 8 smoke alarms strategically located throughout the house. Two carbon monoxide detectors are located on the main and lower levels of the house. Multiple Fire extinguishers are located in the kitchen, the kitchette and next to each indoor fireplace and on each floor. Smoking is not permitted inside the house, but you can certainly smoke outside further away from buildings (preferably at the campfire or at the pond area), provided an ashtray or container is used to dispose of the cigarette butts. The house is made entirely of wood and the barn shelters hay, and we ask our guests to smoke at least 20 feet from the buildings in order to avoid a fire. We will be happy to prepare a cozy fire for your pleasure.
Footwear inside/outside the house	 To maintain cleanliness, we ask that outdoor footwear not be worn inside the house. An assortment of clean slippers/flip flops is provided for your convenience. Please feel free to wear your own clean indoor footwear. You can walk bare-feet or bare-socks in the house. Although it's practical to walk onto the deck or outside of your room on the patio, we ask that you wear your outdoor footwear and refrain from wearing indoor sandals/flip-flops or walk with your socks/bare feet while outside.
Ironing board / iron	Located in each upstairs bedroom (Belvedere and Antique). For the lower level rooms (Serenity and Escapade), please ask us and we will provide.
Keys	 We keep the front door to Casselodge locked, as sometimes there are people who enter freely without ringing the bell. Each guest room is equipped with doors that lock and a key is provided to ensure security. If you leave the house, please be sure to bring your key with you. For the guest rooms located on the lower level, you can access your room from outside. A fee of \$20 will apply to lost, stolen or damaged keys.
Noise	 For those guest rooms in the older part of the house, the floor also serves as the ceiling for the room underneath it. Given the floors are made of wood and wooden floors may carry sound further, please use your best judgment with respect to noise level.
Payment & Cancellation	 We accept cash, credit card, debit and e-transfers. We utilize SQUARE© for credit and debit cards. To guarantee your reservation, we require a \$25.00 deposit and credit card number. The deposit is non-refundable unless you reschedule. A one-night stay will apply for cancellations made within 24hrs. For severe damages, a fee will apply.

Respect for the environment	 Rooms are equipped with wastebaskets and recycling bins. We are on well water and ask our guests to minimize water waste. Each guest bathroom is equipped with a dual flush toilet that offers a full-flush option for solids and a partial-flush option for liquids therefore please flush as needed as we are on a septic system. Please refrain from throwing anything except toilet paper in the toilet. All other items should be discarded in the waste basket.
Respect for people	 We are respectful of all people and we value diversity and as such, are respectful and courteous of all our guests. We do not discriminate based on race, color, age, national or ethnic origin, religion, sexual orientation, and marital or family status. We expect that our guests demonstrate tolerance as well as courteous and polite behavior. A zero-tolerance policy applies in the event a guest demonstrates aggressive, disrespectful and abusive behavior and they will be asked to leave.
Room cleaning and linen	 Clean linens are provided for each new reservation. We ask that guests remove ALL jewelry prior to sleeping, as they create snags in the linen. We will be happy to tidy your room or change linens upon request for a stay of 3 days or more. If you utilize additional pillows, please use pillowcases provided. If none of the pillows available do not suit you, please refrain from utilizing decorative pillows. Simply ask and we will do our best to meet your needs.
Towels	 Bath towels, face cloths and hand towels are available in your room. Please utilize the darker face cloths to remove make-up. Please reuse the towels. We invite you use your towels more than once. In addition to decreasing water and energy consumption, you help reduce the quantity of detergents entering our water system. Hang up your towels to dry to be able to use again.
Wi-fi / Telephone access / TV & entertainment	 Wi-fi is available and password is available on the night table next to the bed. Satellite television and music CD's are available in the living room. A television/DVD/VHS/movies are available in the lower level recreation area. Games, books, and magazines are available on the lower level.

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